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Session 406: Service Desk Lessons Learned

Krista Ciccozzi- Panel Faciliator

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Today's Panelists:

Tamika Fudge
Service Desk Manager, ExamWorks

Cay Robertson
Retired Manager, Service Desk and Access Administration
Tampa Electric Company- HDI Team Excellence Winner

Ed Glapinski
Team Lead – Small Equipment | KaVo Kerr
Finalist Region 3-Analyst of the Year

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this session.***

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