

# SUPPORT<sup>®</sup> WORLD LIVE

Where **Smarter Service** Starts,  
And **Better Business** Begins.

# Spend Invaluable Time with Your Best Customers & Prospects

## Maximize Your Event Experience and Investment

- Solidify relationships with prospective clients
- Strengthen relationships with existing clients
- In-person meetings provide a sense of intimacy, connection, and empathy that is difficult to replicate through other channels
- Incorporating SupportWorld Live Co-Marketing into your overall marketing communications and sales strategy bolsters your market leadership and highlights your commitment to the service and support industry and its community members!



# Co-Marketing: Why Participate?

Events are one of the most effective ways for companies to get valuable face time with potential buyers.

**Co-Marketing programs lead to relationship-building that drives pipeline and revenue growth.**



## Research Shows ...

- **92%** of buyers prefer (and appreciate) when a vendor promotes their presence at an upcoming event with a discount code
- **80%** of buyers are more likely to visit an exhibitor at an event if they have heard of them, read about them, or connected with the exhibitor prior to the event
- **54%** of decision-makers have purchased a product/service based on information they gathered at an event – **that's real ROI!**

# Exhibitor Co-Marketing: Overview

## Co-Marketing Program Deliverables

- **Complimentary marketing resources** to help you promote your company's presence at SupportWorld Live, including graphics, partner logo lock-ups, and more, to use on your corporate website and in sales and marketing materials
- A **unique conference pass promo code** that allows you to extend **\$300 off** conference passes to your prospects and customers

## Benefits

- FREE to participate
- Designed to be an extension of your marketing program
- Helps ensure customers visit your booth, session, party, demo, etc.
- Supports your lead generation objectives
- Opportunities to earn rewards
- Most of the work is done for you!



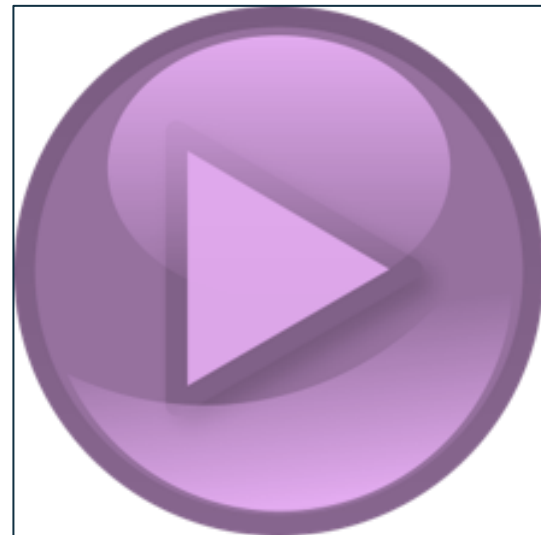
# Exhibitor Co-Marketing: Overview

**Did you know...76% of buyers decide to attend an event 3+ months in advance?  
NOW is the time to start promoting your event presence!**

**You will be provided a unique promo code that gives \$300 off Premium and Standard Conference passes.**

Promote your company's unique promo code in your marketing campaigns so your customers and prospects can easily take advantage of the exclusive discount **and** registrations can be counted toward your company count for rewards!

- Share your unique landing page/promo code on social media and tag **@ThinkHDI** and **#SupportWorld**
- Share your promo code across social media channels and tag **@ThinkHDI** and **#SupportWorld**
- Send your unique promo code out via email to all customers
- Use your unique promo code and/or landing page to all potential customers for your company
- Arm your sales team with your unique promo code to invite customers



# Drive the Most Customers to Win!

## Use of Your Unique Promo Codes = REWARDS!

If **10+** registered attendees use your code, receive:

- A call-out in General Session walk-in slides
- 1 dedicated Twitter call-out

If **15+** registered attendees use your promo code, receive:

- A call-out in General Session walk-in slides
- 5 dedicated Twitter call-outs



The Exhibitor with the **highest number of registered attendees (more than 16)** using their code receives:

- A hosted meet & greet with their customers
- An on-stage call-out
- A trophy
- One-month banner ad on the ThinkHDI.com homepage
- SupportWorld eNewsletter banner ad
- 5 dedicated social media call-outs
- A list of companies, title, name, and email of customers that register with their code post-event

*\*Registrations must be received and paid in full by April 21, 2023 to qualify for the 1-hour Meet & Greet*

# Recap: You Could Win

Qualified Paid Registrants	Top Winner (16+)*	15+	10+
Hosted meet & greet	X	X	
List of companies, title, name, and email of customers that register with their code post-event	X		
A trophy	X		
One-month banner ad on ThinkHDI.com homepage	X		
SupportWorld eNewsletter banner ad	X		
5 dedicated Twitter call-outs	X	X	
1 dedicated Twitter call-out			X
1 dedicated LinkedIn call-out	X	X	
Logo call-out in the general session slides	X	X	

*\*Only qualified-registrations will count towards registration count. Qualified-registrations are reserved for qualified end-users with payment received in full for standard or all access pass types only. Registrations are tabulated by use of unique discount code entered during the registration process. Show management reserves the right to make the final decision for qualifications/criteria.*

# Qualifications & Criteria

## REGISTRATIONS MUST MEET THE FOLLOWING CRITERIA:

- Unique discount code must be applied during the registration process (discount codes are manually entered during registration)
- Registrant cannot be an employee of an Exhibiting or Sponsoring Company
- Registrations are for qualified end-users only. *A non-qualified registrant is a business professional/company which fits the profile of a SupportWorld Live Sponsor/Exhibitor.*
- Registrants' balance must be paid in full by April 21, 2023
- Qualifying registrations must be received prior to April 21, 2023.
- Only Standard or Premium conference pass types apply towards rewards
- Show management reserves the right to make the final decision for qualifications/criteria

*Only qualified registrations may be counted towards tabulation for incentives and are reserved for qualified end-users with payment received in full for standard or premium pass types only. A non-qualified registrant is a business/professional/company which fits the profile of a SupportWorld Live sponsor or exhibitor. Registrations are tabulated by use of unique company discount code entered during the registration process. Show management reserves the right to make the final decision for qualifications/criteria.*



# Questions?

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