



April 24 - 27, 2012
Rosen Shingle Creek
Orlando, FL

Registration Form

Please supply all information requested.



Personal Information [PLEASE PRINT]

FIRST NAME _____ LAST NAME _____
 JOB TITLE _____ COMPANY _____
 ADDRESS _____
 CITY _____ STATE/PROVINCE _____
 ZIP / POSTAL CODE _____ COUNTRY _____
 E-MAIL ADDRESS _____
 TELEPHONE _____ CELL [OPTIONAL] _____

How to Register

1. Register online at **www.HDIConference.com**
2. Call **877.707.5657**
3. Fax this form to **719.268.0184**
4. Mail this form to:
HDI
 102 South Tejon Street, Suite 1200
 Colorado Springs, CO 80903

With an HDI Silver or above membership, **Save \$200** off conference registration, **\$100** off 2- and 3-day workshops. Use member price on this form.

Conference Registration	FREE One-Day Pre-Con Register by December 9		Early Bird Register by February 24		Standard Pricing February 25 - April 24		Amount Due
	Price	HDI Member Price**	Price	HDI Member Price**	Price	HDI Member Price**	
<input type="checkbox"/> Conference & Expo Package	\$1,595*	\$1,395*	\$1,595	\$1,395	\$1,795	\$1,595	
<input type="checkbox"/> Executive Connections Package	\$1,995*	\$1,795*	\$1,995	\$1,795	\$2,195	\$1,995	
<input type="checkbox"/> Expo Only Pass	Free	Free	Free	Free	Free	Free	
<input type="checkbox"/> Alumni Discount: I am an HDI Conference Alumni [subtract \$100]							-
<input type="checkbox"/> I am an HDI Silver or above member <input type="checkbox"/> I would like a Silver membership [add \$165]							+

*One-day workshop is free when combined with a conference package and purchased prior to December 9, 2011. One-day pre-con is \$395 if purchased as a stand-alone workshop. **Member discount requires HDI Silver membership or above.

Payment Method

Check (make payable to HDI) **Bill Me**
Please charge my:
 VISA MasterCard AMEX Discover
 Card # _____
 Exp. Date: _____
 Signature: _____
 Print name as it appears on card: _____

All cancellations must be made in writing. You may cancel without penalty until February 28, 2012, after which a \$150 cancellation fee will be charged. No-shows and cancellations after March 27, 2012, will be charged the full conference rate. Cancellation policy applies to both conference and pre-conference workshop registrations.

Pre-Conference Training Workshops	Price	HDI Member Price**
<input type="checkbox"/> Pre-1: HDI Support Center Director	\$2,895	\$2,795
<input type="checkbox"/> Pre-2: HDI Support Center Manager	\$1,895	\$1,795
<input type="checkbox"/> Pre-3: Knowledge Management Foundations: KCS™ Principles	\$1,595	\$1,495
<input type="checkbox"/> Pre-4: HDI Desktop Support Manager	\$1,895	\$1,795
<input type="checkbox"/> Pre-5: HDI Support Center Team Lead	\$1,595	\$1,495
<input type="checkbox"/> Pre-6: HDI Support Center Analyst	\$1,395	\$1,295
Team Discount: Buy 5, Get 6th FREE! Call 800.248.5667 for group registration.		Total Due

Professional Information [MUST BE COMPLETED TO PROCESS YOUR REGISTRATION AND CREATE YOUR EVENT BADGE]

<p>Level of Responsibility</p> <input type="checkbox"/> C-Level <input type="checkbox"/> Manager <input type="checkbox"/> President <input type="checkbox"/> Supervisor <input type="checkbox"/> Vice President <input type="checkbox"/> Staff <input type="checkbox"/> Executive <input type="checkbox"/> Other <input type="checkbox"/> Director <p>Purchase Role</p> <input type="checkbox"/> Approve purchases <input type="checkbox"/> Recommend solutions <input type="checkbox"/> Specify/define needs <input type="checkbox"/> No involvement <p>Company size</p> <input type="checkbox"/> 1-50 <input type="checkbox"/> 2,001-5,000 <input type="checkbox"/> 51-100 <input type="checkbox"/> 5,001-10,000 <input type="checkbox"/> 101-500 <input type="checkbox"/> 10,001-20,000 <input type="checkbox"/> 501-1,000 <input type="checkbox"/> 20,001-50,000 <input type="checkbox"/> 1,001-2,000 <input type="checkbox"/> 50,001+	<p>Product Interest</p> <input type="checkbox"/> Chat <input type="checkbox"/> Cloud Computing <input type="checkbox"/> Communications Services <input type="checkbox"/> Computer Hardware <input type="checkbox"/> Consulting <input type="checkbox"/> Customer Relationship Management Systems (CRM) <input type="checkbox"/> Data Center <input type="checkbox"/> Disaster Recovery <input type="checkbox"/> Communication Software <input type="checkbox"/> Headsets (wired/wireless) <input type="checkbox"/> IT/Network Management <input type="checkbox"/> Outsourcing <input type="checkbox"/> Password reset tools <input type="checkbox"/> PC tune-up tools <input type="checkbox"/> Quality Assurance Systems <input type="checkbox"/> Remote Control/Monitoring <input type="checkbox"/> SaaS	<p><input type="checkbox"/> Security Software/Systems/Tools <input type="checkbox"/> Self-diagnosing/self-healing systems <input type="checkbox"/> Self-service tools <input type="checkbox"/> Service Management Systems <input type="checkbox"/> Software distribution systems <input type="checkbox"/> Software imagining systems <input type="checkbox"/> Software licensing <input type="checkbox"/> Storage <input type="checkbox"/> Telecommunications <input type="checkbox"/> Training <input type="checkbox"/> VoIP & Unified Communications <input type="checkbox"/> Wireless devices <input type="checkbox"/> Workforce/Performance Management Systems/Tools</p>	<p>Annual Company IT Budget</p> <input type="checkbox"/> \$50,000-\$500,000 <input type="checkbox"/> \$500,001-\$5,000,000 <input type="checkbox"/> \$5,000,001-\$20,000,000 <input type="checkbox"/> \$20,000,001+ <p>Type of Support Provided</p> <input type="checkbox"/> Internal Only - for company employees <input type="checkbox"/> External Only - for customers <input type="checkbox"/> Blended - both employees and customers <p>Number of IT service and support staff</p> <input type="checkbox"/> 1-3 <input type="checkbox"/> 51-100 <input type="checkbox"/> 4-10 <input type="checkbox"/> 101-500 <input type="checkbox"/> 11-20 <input type="checkbox"/> 501-5,000 <input type="checkbox"/> 21-50 <input type="checkbox"/> 5,001+	<p>Industry</p> <input type="checkbox"/> Advertising <input type="checkbox"/> Aerospace <input type="checkbox"/> Agriculture/Natural Resources <input type="checkbox"/> Automotive <input type="checkbox"/> Chemical/Biotechnical <input type="checkbox"/> Computers - Hardware <input type="checkbox"/> Computers - Software <input type="checkbox"/> Communications <input type="checkbox"/> Construction <input type="checkbox"/> Consulting <input type="checkbox"/> Consumer Products <input type="checkbox"/> Distribution <input type="checkbox"/> Education <input type="checkbox"/> Entertainment <input type="checkbox"/> Financial Services - Banking <input type="checkbox"/> Financial Services - Insurance <input type="checkbox"/> Financial Services - Securities <input type="checkbox"/> Government - Federal <input type="checkbox"/> Government - Other <input type="checkbox"/> Government - State <input type="checkbox"/> Healthcare <input type="checkbox"/> Hospitality - Restaurants, Hotels, etc. <input type="checkbox"/> Insurance <input type="checkbox"/> Legal <input type="checkbox"/> Manufacturing (non-computer) <input type="checkbox"/> New Media/Publishing <input type="checkbox"/> Nonprofit/Association <input type="checkbox"/> Outsourced Service Provider <input type="checkbox"/> Pharmaceutical <input type="checkbox"/> Retail <input type="checkbox"/> Telecom <input type="checkbox"/> Travel/Tourism <input type="checkbox"/> Transportation <input type="checkbox"/> Utilities/Energy <input type="checkbox"/> Other: _____
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